

MDB Municipal Capacity Assessment 2011

Comparative Report Card covering the 2010/2011 Municipal Financial Year

Mangaung Metropolitan Municipality

As at 08 August 2012

Section 1: General Information

Name of Municipality:	Mangaung Metropolitan Municipality
MDB Code:	MAN
Name of Municipal Manager:	Sandile Msibi
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Introduction

The MDB's Municipal Capacity Assessments 2011 aims to collect and analyse capacity information from all municipalities in the country. A key output of the assessments is the development and distribution of a Comparative Report Card to each municipality. This document represents Mangaung Metropolitan Municipality's Comparative Report Card and provides useful analytical comparisons of capacity between Mangaung Metropolitan Municipality and the average across all municipalities in the same municipal category.

For the purposes of Capacity Assessments, municipalities are divided into the following 7 categories which are essentially sub-categories of the A, B and C categories identified in the constitution:

- A: Metros (8 municipalities)
- B1: Secondary cities: the local municipalities with the largest budgets (19 municipalities)
- B2: Local municipalities with a large town as core (27 municipalities)
- B3: Local municipalities with small towns, with relatively small population and significant proportion of urban population but with no large town as core (110 municipalities)
- B4: Local municipalities which are mainly rural with communal tenure and with, at most, one or two small towns in their area (70 municipalities)
- C1: District municipalities which are not water services authorities (23 municipalities)
- C2: District municipalities which are water services authorities (21 municipalities)

It should be noted that the categorisations have been widely used by DCoG and National Treasury for analytical purposes. These categorisations primarily serve to illustrate the structure of local government and assess the impact of policy decisions.

Using this methodology, **Mangaung is categorised as a Category A municipality.** The average for this report card is calculated based on the data received from a total of 8 municipalities in this municipal category this year.

Reporting period and data sources

This Report Card covers the 2010/2011 Municipal Financial Year and largely relies on data from the following sources:

Source	Year	Custodian	Specific data used in this assessment
Completed MDB Municipal Capacity Assessment Questionnaires	2010/11	Municipalities directly	All
Local Government Budget and Expenditure Database	2010/11	National Treasury	Operating budget and expenditure data (pre-audited as at 30 June 2012)
Blue Drop and Green Reports for Water Services Authorities	2010/11	Department of Water Affairs	Blue Drop and Green Scores
Community Survey	2007	Statistics South Africa	Household and population figures (contextual data)

Much of the data reflected in this report is drawn from the municipality's own completed Capacity Assessments questionnaire. Should any data reported here appear to be incorrect please inform us by sending an email to capacity@pdg.co.za. In your email specify the municipality's details, relevant question numbers in the questionnaire and the corrections to be made.

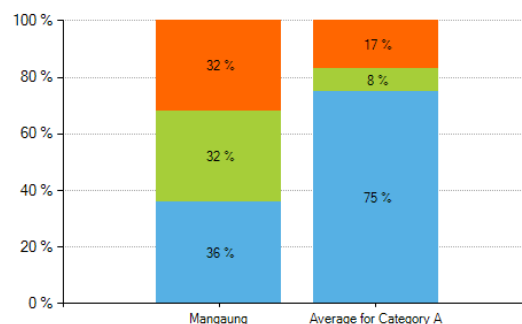
Section 2: Contextual Information

	Mangaung	Average for Category A
Operating Expenditure:	R 2 780 508 000	R 11 529 442 875

Section 3: Municipal Staffing

Section 3.1: Staff Employment

	Mangaung		Average for Category A
	Number	Percent	Percent
Posts vacant - Unfunded	1 717	32.1%	17.1%
Posts vacant - Funded	1 717	32.1%	8.2%
Posts filled	1 916	35.8%	74.8%
TOTAL	5 350	100.0%	100.0%



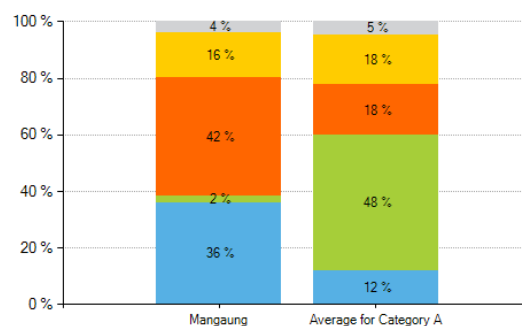
	Mangaung	Average for Category A
Total number of staff employed	3 633	12 380
Ratio of staff employed relative to total number of posts filled	52.7%	106.4%

	Mangaung	Average for Category A
Total number of posts in organogram	5 350	17 569
Funded vacancies as percent of all posts in organogram	32.1%	64.8%
Funded vacancies as percent of filled posts in organogram	89.6%	10.8%

Section 3.2: Staff Exits

	Mangaung	Average for Category A
Total number of staff that left during the Financial Year	258	8 398
Percent of staff that left during the Financial Year	7.1%	8.5%

	Mangaung		Average for Category A
	Number	Percent	Percent
Dismissals	10	3.9%	4.5%
Resignations	41	15.9%	17.8%
Retirement	108	41.9%	17.8%
End of Contract Period	6	2.3%	48.0%
Other	93	36.0%	11.8%
TOTAL	258	100.0%	100.0%



Section 3.3: Section 57 Staffing

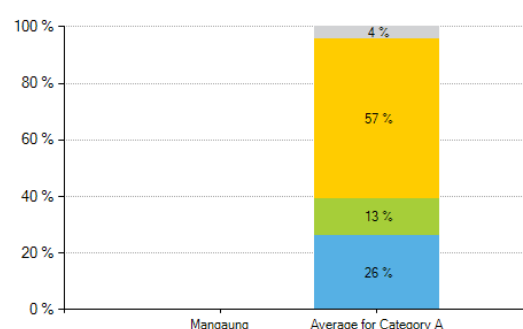
	Mangaung	Average for Category A
Percent of Section 57 posts filled	100.0%	79.7%
Percent of Section 57 posts vacant for more than three months during MFY	0.0%	12.4%
Percent of Section 57 Managers that have signed performance agreements in place	100.0%	70.3%
Percent of Section 57 Managers that have signed employment contracts in place	100.0%	65.5%

Section 3.4: Section 57 Exits

	Mangaung	Average for Category A
Total number of Section 57 staff that left during the Financial Year	No data	23
Percent of Section 57 Managers that left during the Financial Year	0.0%	7.9%

Section 57 Managers that left due to:

	Mangaung		Average for Category A
	Number	Percent	Percent
Dismissals	No data	No data	4.3%
Resignations	No data	No data	56.5%
Retirement	No data	No data	0.0%
End of Contract Period	No data	No data	13.0%
Other	No data	No data	26.1%
TOTAL	No data	No data	100.0%



Section 3.5: Staffing Skills Profile

	Mangaung	Average for Category A
Professional staff as percent of total staff *	2.8%	7.3%
Number of staff: Registered Professional Engineers	10	764
Number of staff: Technologists	9	364
Number of staff: Technicians	9	1 119
Number of staff: Registered Planners	2	250
Number of staff: Chartered Accountants	1	168
Number of staff: Registered with the Institute of Municipal Finance Officers	11	473
Number of staff: Professional staff	103	7 253
Number of Registered engineers per 10 000 population	0.1328	0.4106
Number of Technologists per 10 000 population	0.1195	0.1956
Number of Technicians per 10 000 population	0.1195	0.6014
Number of Registered planners per 10 000 population	0.0266	0.1343

* Defined here as having at least an undergraduate degree from a University or a Technical University

Section 4: Distribution by Function

	Function Performed	Percent of Staff	Average for Category A	Percent of Operating Expenditure	Average for Category A
Governance and Administration	Yes	23.9%	29.6%	25.0%	18.2%
Water Services	Yes	8.4%	10.2%	17.1%	15.6%
Electricity and Gas Reticulation	Yes	22.9%	8.7%	38.4%	32.3%
Municipal Transport	Yes	0.2%	1.6%	0.1%	2.8%
Waste Management	Yes	9.9%	8.5%	2.7%	4.9%
Roads and Stormwater Systems	Yes	0.4%	3.5%	5.9%	4.8%
Community and Social Services	Yes	11.7%	7.9%	3.2%	5.9%
Planning and Development	Yes	1.5%	1.6%	0.0%	0.7%
Emergency Services	Yes	6.7%	6.8%	1.3%	1.5%
Municipal Health	Yes	1.6%	0.7%	0.1%	0.2%
Primary Health Care	No	N/A	4.1%	0.3%	2.4%
Environmental Management	Yes	0.2%	5.4%	0.3%	0.6%
Economic Development	Yes	0.6%	0.1%	1.7%	1.9%
Housing	Yes	3.4%	2.7%	1.1%	3.3%
Traffic and Policing	Yes	8.6%	8.7%	2.7%	5.0%
		100 %	100 %	100 %	100 %

Section 5: Governance and Administration

Municipality performs this function:	Yes
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Resources

	Mangaung	Average for Category A
Staff per 10,000 population	7.0925	15.0259
Operating Expenditure per 10,000 population	R 9 223 954	R 9 006 580

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	54.7%	10.6%
Percent of posts vacant	50.2%	18.1%

Section 6: Water Services

Municipality performs this function:	Yes
Municipality is water services authority:	Yes
Municipality is water services provider:	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	2.4837	5.1738
Operating Expenditure per 10,000 population	R 6 326 939	R 7 716 256

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	5.9%	2.2%
Percent of posts vacant	77.0%	34.3%
Number of Registered Professional Engineers	3	9
Number of Technologists	6	20
Number of Technicians	2	38
Number of Registered Professional Engineers per 10,000 population	0.04	0.03
Number of Technologists per 10,000 population	0.08	0.08
Number of Technicians per 10,000 population	0.03	0.14

Service Delivery Indicators

	Mangaung	Average for Category A
Was the WSDP adopted by Council as at 30 June 2011	Yes	-
Percent of population with at least basic access to water	94.6%	44.4%
Percent of population with at least basic access to sanitation	94.2%	33.9%
Percent of population provided with water connection for first time in 2010/2011	0.5%	1.8%
Percent of population provided with sanitation connection for first time in 2010/2011	2.7%	1.7%
Non-revenue water	35.9%	36.9%
Real losses	35.9%	22.8%
Blue Drop Score	84.7%	93.1%
Green Drop Score	38.0%	77.0%

Section 7: Electricity and Gas Reticulation

Municipality performs this function:

Electricity	Yes
Street lighting	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	6.7870	4.3961
Operating Expenditure per 10,000 population	R 14 190 404	R 16 015 279

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	2.5%	4.4%
Percent of posts vacant	17.8%	32.8%
Number of Registered Professional Engineers	1	29
Number of Technologists	1	6
Number of Technicians	28	64
Number of Registered Professional Engineers per 10,000 population	0.01	0.13
Number of Technologists per 10,000 population	0.01	0.03
Number of Technicians per 10,000 population	0.37	0.28

Service Delivery Indicators

	Mangaung	Average for Category A
Percent of population that has access to electricity	26.2%	31.2%
Total number of new electricity connection points delivered in 2010/2011	2 201	5 127
Metering efficiency for electricity	93.8%	2.0%

Section 8: Municipal Transport

Municipality performs this function:

Municipal public transport	Yes
Municipal airports	No
Pontoons, ferries and harbours	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.0664	0.8073
Operating Expenditure per 10,000 population	R 47 602	R 1 370 145

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	80.0%	12.8%
Is this municipality the transport authority?	Yes	-
Percent of posts vacant	0.0%	46.0%
Number of Registered Professional Engineers	2	11
Number of Technologists	0	20
Number of Technicians	1	16
Number of Registered Planners	1	1
Number of Registered Professional Engineers per 10,000 population	0.03	0.05
Number of Technologists per 10,000 population	0.00	0.09
Number of Technicians per 10,000 population	0.01	0.07
Number of Registered Planners per 10,000 population	0.01	0.00

Section 9: Waste Management

Municipality performs this function:

Refuse removal	Yes
Refuse dumps/solid waste disposal	Yes
Cleansing	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	2.9486	4.3015
Operating Expenditure per 10,000 population	R 1 004 202	R 2 412 350
By-laws in place	Yes	-
By-laws enforced – urban (yes/no)	Yes	-
By-laws enforced – rural (yes/no)	No	-
Self-assessment of how well by-laws are being enforced	Poor	-

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	0.9%
Percent of posts vacant	0.0%	13.7%
Number of Registered Professional Engineers	0	1
Number of Technologists	0	2
Number of Technicians	0	3
Number of Registered Professional Engineers per 10,000 population	0.00	0.01
Number of Technologists per 10,000 population	0.00	0.01
Number of Technicians per 10,000 population	0.00	0.01

Service Delivery Indicators

	Mangaung	Average for Category A
Does the municipality have an approved Integrated Waste Management Plan (IWMP)	Yes	-
Percent of of population eligible for weekly kerbside collection that receive this level of service	100.0%	99.5%
Percent of municipal-owned landfill sites that are registered according to ECA and Waste Act	100.0%	81.6%
Percent of waste recycled	0.0%	5.0%

Section 10: Roads and Stormwater Systems

Municipality performs this function:

Municipal roads	Yes
Stormwater systems in built-up areas	Yes
Performs the 'District' roads function	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.1328	1.7814
Operating Expenditure per 10,000 population	R 2 195 414	R 2 399 789

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	60.0%	9.4%
Percent of posts vacant	33.3%	27.4%
Number of Registered Professional Engineers	2	10
Number of Technologists	2	34
Number of Technicians	4	21
Number of Registered Planners	0	1
Number of Registered Professional Engineers per 10,000 population	0.03	0.04
Number of Technologists per 10,000 population	0.03	0.13
Number of Technicians per 10,000 population	0.05	0.08
Number of Registered Planners per 10,000 population	0.00	0.00

Service Delivery Indicators

	Mangaung	Average for Category A
Roads conditions for paved roads monitored	Yes	-
Percent of paved roads that are very good or good	74.0%	62.4%

Section 11: Community and Social Services

Municipality performs this function:	Regulation & facilitation	Service provision
Beaches and amusement facilities	No	No
Local amenities	Yes	Yes
Local sports facilities	Yes	Yes
Municipal parks and recreation	Yes	Yes
Public places	Yes	Yes
Child care facilities	No	No
Cemeteries, funeral parlours and crematoria	Yes	Yes
Libraries	Yes	Yes
Museums	Yes	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	3.4666	4.0069
Operating Expenditure per 10,000 population	R 1 173 161	R 2 922 553

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	5.4%	39.7%
Percent of posts vacant	8.4%	20.6%

Service Delivery Indicators

	Mangaung	Average for Category A
Number of sports facilities per 10,000 population	2.10	1.63
Total area of all public space	No data	1 534 km ²

Section 12: Planning and Development

Municipality performs this function:

Municipal planning	Yes
Building regulations	Yes
Land-use management	Yes
Property development (non-municipal property)	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.4383	0.7917
Operating Expenditure per 10,000 population	R 0	R 337 178

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	12.1%	28.9%
Percent of posts vacant	0.0%	26.1%
Number of Registered Planners	6	22
Number of Building Inspectors	17	33
Number of Registered Planners per 10,000 population	0.08	0.08
Number of Building Inspectors per 10,000 population	0.23	0.12

Service Delivery Indicators

	Mangaung	Average for Category A
Percent of building plans submitted that were approved in FY	79.5%	29.3%
Average time taken to approve building plans (days)	30	39
Approved IDP in place	Yes	-
Approved SDF in place	Yes	-

Section 13: Emergency Services

Municipality performs this function:

Fire fighting	Yes
Rescue services	Yes
Disaster management	Yes
Ambulance services	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	1.9790	3.4388
Operating Expenditure per 10,000 population	R 463 869	R 756 467

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	13.4%	11.9%
Percent of posts vacant	30.4%	23.3%
Number of firefighters	92	666
Number of fire trucks and specialised emergency vehicles	13	70
Number of fire stations	5	18
Number of ambulances	Not applicable	58
Number of firefighters per 10,000 population	1.22	2.86
Number of fire trucks and specialised emergency vehicles per 10,000 population	0.17	0.30
Number of fire stations per 10,000 population	0.07	0.08
Number of ambulances per 10,000 population	Not applicable	0.09

Service Delivery Indicators

	Mangaung	Average for Category A
Percent of fire service calls responded to within 7 minutes	95.0%	66.1%
Approved Disaster Management Plan	Yes	-

Section 14: Municipal Health

Municipality performs this function:	Regulation & facilitation	Service provision
Municipal health	Yes	Yes
Licensing and control of undertakings that sell food to the public	Yes	Yes
Noise pollution	Yes	Yes
Pounds	No	No
Accommodation, care and burial of animals	No	No
Licensing of dogs	No	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.4781	0.3494
Operating Expenditure per 10,000 population	R 49 448	R 80 668

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of posts vacant	29.4%	35.1%

Service Delivery Indicators

	Mangaung	Average for Category A
Percent of licensed food handling facilities that were inspected during the FY	93.7%	132.7%

Section 16: Environmental Management

Municipality performs this function:

Environmental planning	Yes
Bio-diversity management	Yes
Climate change interventions	Yes
Alternative energy planning	No
Air pollution	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.0664	2.7267
Operating Expenditure per 10,000 population	R 117 000	R 317 275

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	100.0%	1.5%
Percent of posts vacant	58.3%	26.2%

Service Delivery Indicators

	Mangaung	Average for Category A
By-laws in place	No	-
Self-assessment of enforcement of by-laws	No data	-
Approved Environmental Management Plan	Yes	-
Number of air quality monitoring stations	3	8

Section 17: Economic Development

Municipality performs this function:	Regulation & facilitation	Service provision
Local tourism	Yes	No
Markets	Yes	No
Abattoirs	Yes	No
Trading regulations	Yes	No
Street trading	Yes	No
Billboards and the display of advertisements in public places	Yes	No
Fences and fences	Yes	No
Control of undertakings that sell liquor to the public	Yes	No
Local economic development	No	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.1727	0.0634
Operating Expenditure per 10,000 population	R 628 007	R 928 232

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	15.4%	57.6%
Percent of posts vacant	40.9%	26.3%

Service Delivery Indicators

	Mangaung	Average for Category A
By-laws in place	Yes	-
Self-assessment of enforcement of by-laws	Good	-

Section 18: Housing

Municipality performs this function:

Housing facilitation (managing developers, housing lists etc)	Yes
Acting as developer of housing projects	Yes
Landlord (owning and managing housing stock)	Yes

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	0.9961	1.3453
Operating Expenditure per 10,000 population	R 418 113	R 1 631 799

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	12.0%	22.2%
Percent of posts vacant	0.0%	25.5%

Service Delivery Indicators

	Mangaung	Average for Category A
Approved housing plan in place	No	-
Estimated servicing backlog (percent of people who do not have access to a formal serviced site)	7.0%	39.6%
Estimated housing top-structure backlog (percent of people who do not have access to a formal top structure)	9.0%	45.3%
Number of serviced sites handed over to low income beneficiaries in FY	5 146	8 150
Number of top structure handed over to low income beneficiaries in FY	1 700	9 409

Section 19: Traffic and Policing

Municipality performs this function:

Traffic and municipal police	Yes
Community safety	No
Control of public nuisances	No
Driver licensing	No
Motor vehicle licensing	No

Resources

	Mangaung	Average for Category A
Staff per 10,000 population	2.5368	4.4074
Operating Expenditure per 10,000 population	R 992 169	R 2 484 298

Staffing Skills Profile

	Mangaung	Average for Category A
Percent of staff that are professional (i.e. have at least an undergraduate degree)	1.6%	3.0%
Percent of posts vacant	101.0%	35.1%

Service Delivery Indicators

	Mangaung	Average for Category A
By-laws in place	Yes	-
Self-assessment of enforcement of by-laws	Yes	-
Total number of road traffic accidents in FY	13 716	20 846
Total number of road traffic fatalities in FY	No data	215