

MDB Municipal Capacity Assessment 2011

Comparative Report Card covering the 2010/2011 Municipal Financial Year

Dihlabeng Local Municipality

As at 08 August 2012

Section 1: General Information

Name of Municipality:	Dihlabeng Local Municipality
MDB Code:	FS192
Name of Municipal Manager:	Thabiso Tsoaeli
Address:	PO Box 551, BETHLEHEM, 9700
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Introduction

The MDB's Municipal Capacity Assessments 2011 aims to collect and analyse capacity information from all municipalities in the country. A key output of the assessments is the development and distribution of a Comparative Report Card to each municipality. This document represents Dihlabeng Local Municipality's Comparative Report Card and provides useful analytical comparisons of capacity between Dihlabeng Local Municipality and the average across all municipalities in the same municipal category.

For the purposes of Capacity Assessments, municipalities are divided into the following 7 categories which are essentially sub-categories of the A, B and C categories identified in the constitution:

- A: Metros (8 municipalities)
- B1: Secondary cities: the local municipalities with the largest budgets (19 municipalities)
- B2: Local municipalities with a large town as core (27 municipalities)
- B3: Local municipalities with small towns, with relatively small population and significant proportion of urban population but with no large town as core (110 municipalities)
- B4: Local municipalities which are mainly rural with communal tenure and with, at most, one or two small towns in their area (70 municipalities)
- C1: District municipalities which are not water services authorities (23 municipalities)
- C2: District municipalities which are water services authorities (21 municipalities)

It should be noted that the categorisations have been widely used by DCoG and National Treasury for analytical purposes. These categorisations primarily serve to illustrate the structure of local government and assess the impact of policy decisions.

Using this methodology, **Dihlabeng is categorised as a Category B2 municipality**. The average for this report card is calculated based on the data received from a total of 27 municipalities in this municipal category this year.

Reporting period and data sources

This Report Card covers the 2010/2011 Municipal Financial Year and largely relies on data from the following sources:

Source	Year	Custodian	Specific data used in this assessment
Completed MDB Municipal Capacity Assessment Questionnaires	2010/11	Municipalities directly	All
Local Government Budget and Expenditure Database	2010/11	National Treasury	Operating budget and expenditure data (pre-audited as at 30 June 2012)
Blue Drop and Green Reports for Water Services Authorities	2010/11	Department of Water Affairs	Blue Drop and Green Scores
Community Survey	2007	Statistics South Africa	Household and population figures (contextual data)

Much of the data reflected in this report is drawn from the municipality's own completed Capacity Assessments questionnaire. Should any data reported here appear to be incorrect please inform us by sending an email to capacity@pdg.co.za. In your email specify the municipality's details, relevant question numbers in the questionnaire and the corrections to be made.

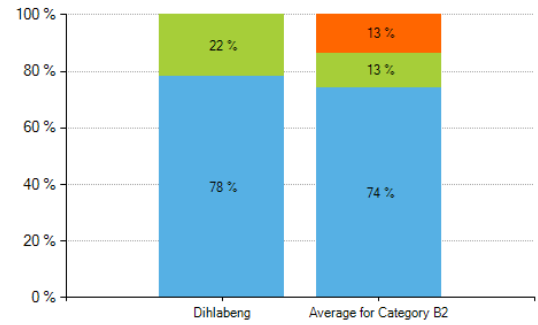
Section 2: Contextual Information

	Dihlabeng	Average for Category B2
Operating Expenditure:	No data	R 421 009 222

Section 3: Municipal Staffing

Section 3.1: Staff Employment

	Dihlabeng		Average for Category B2
	Number	Percent	Percent
Posts vacant - Unfunded	0	0.0%	13.5%
Posts vacant - Funded	198	21.9%	12.6%
Posts filled	707	78.1%	73.9%
TOTAL	905	100.0%	100.0%



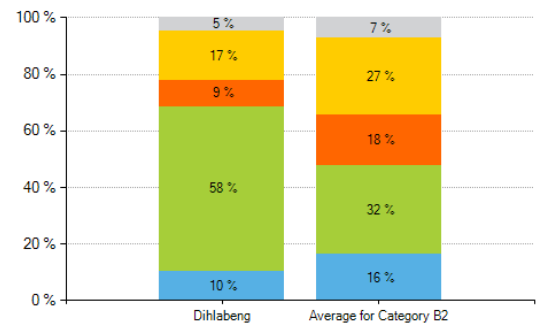
	Dihlabeng	Average for Category B2
Total number of staff employed	905	719
Ratio of staff employed relative to total number of posts filled	100.0%	92.9%

	Dihlabeng	Average for Category B2
Total number of posts in organogram	1 103	847
Funded vacancies as percent of all posts in organogram	18.0%	265.3%
Funded vacancies as percent of filled posts in organogram	21.9%	12.9%

Section 3.2: Staff Exits

	Dihlabeng	Average for Category B2
Total number of staff that left during the Financial Year	86	1 460
Percent of staff that left during the Financial Year	9.5%	7.8%

	Dihlabeng		Average for Category B2
	Number	Percent	Percent
Dismissals	4	4.7%	7.3%
Resignations	15	17.4%	27.3%
Retirement	8	9.3%	17.6%
End of Contract Period	50	58.1%	31.5%
Other	9	10.5%	16.3%
TOTAL	86	100.0%	100.0%



Section 3.3: Section 57 Staffing

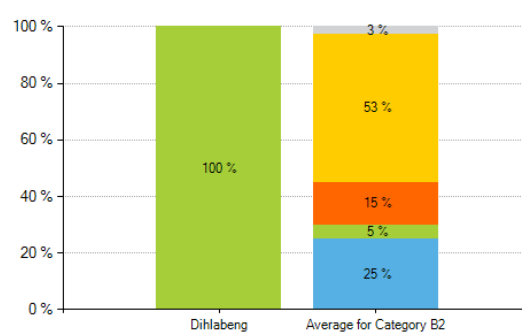
	Dihlabeng	Average for Category B2
Percent of Section 57 posts filled	100.0%	79.5%
Percent of Section 57 posts vacant for more than three months during MFY	20.0%	16.8%
Percent of Section 57 Managers that have signed performance agreements in place	60.0%	97.7%
Percent of Section 57 Managers that have signed employment contracts in place	60.0%	93.8%

Section 3.4: Section 57 Exits

	Dihlabeng	Average for Category B2
Total number of Section 57 staff that left during the Financial Year	1	40
Percent of Section 57 Managers that left during the Financial Year	20.0%	24.8%

Section 57 Managers that left due to:

	Dihlabeng		Average for Category B2
	Number	Percent	Percent
Dismissals	0	0.0%	2.5%
Resignations	0	0.0%	52.5%
Retirement	0	0.0%	15.0%
End of Contract Period	1	100.0%	5.0%
Other	0	0.0%	25.0%
TOTAL	1	100.0%	100.0%



Section 3.5: Staffing Skills Profile

	Dihlabeng	Average for Category B2
Professional staff as percent of total staff *	0.0%	4.0%
Number of staff: Registered Professional Engineers	3	25
Number of staff: Technologists	0	15
Number of staff: Technicians	0	232
Number of staff: Registered Planners	0	30
Number of staff: Chartered Accountants	0	7
Number of staff: Registered with the Institute of Municipal Finance Officers	0	37
Number of staff: Professional staff	0	753
Number of Registered engineers per 10 000 population	0.2766	0.0636
Number of Technologists per 10 000 population	0.0000	0.0381
Number of Technicians per 10 000 population	0.0000	0.5899
Number of Registered planners per 10 000 population	0.0000	0.0763

* Defined here as having at least an undergraduate degree from a University or a Technical University

Section 4: Distribution by Function

	Function Performed	Percent of Staff	Average for Category B2	Percent of Operating Expenditure	Average for Category B2
Governance and Administration	Yes	81.2%	34.9%		38.8%
Water Services	Yes	11.8%	10.6%		11.2%
Electricity and Gas Reticulation	Yes	3.7%	5.3%		23.6%
Municipal Transport	No	N/A	0.1%		1.1%
Waste Management	Yes	0.1%	14.3%		4.5%
Roads and Stormwater Systems	Yes	0.0%	7.2%		5.9%
Community and Social Services	Yes	0.0%	9.3%		4.4%
Planning and Development	Yes	0.5%	3.9%		0.6%
Emergency Services	Yes	1.5%	4.0%		1.2%
Municipal Health	Yes	0.2%	0.4%		0.2%
Primary Health Care	No	N/A	1.2%		0.9%
Environmental Management	Yes	0.1%	0.3%		0.1%
Economic Development	Yes	0.5%	1.1%		2.0%
Housing	Yes	0.2%	1.0%		2.1%
Traffic and Policing	Yes	0.1%	6.4%		3.4%
		100 %	100 %	100 %	100 %

Section 5: Governance and Administration

Municipality performs this function:	Yes
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Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	83.4478	11.8242
Operating Expenditure per 10,000 population	No data	R 7 486 205

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	9.9%	11.0%
Percent of posts vacant	0.0%	26.7%

Section 6: Water Services

Municipality performs this function:	Yes
Municipality is water services authority:	Yes
Municipality is water services provider:	Yes

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	12.1714	3.5943
Operating Expenditure per 10,000 population	No data	R 2 150 364

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	1.2%
Percent of posts vacant	53.7%	27.9%
Number of Registered Professional Engineers	0	0
Number of Technologists	0	1
Number of Technicians	0	1
Number of Registered Professional Engineers per 10,000 population	0.00	0.00
Number of Technologists per 10,000 population	0.00	0.02
Number of Technicians per 10,000 population	0.00	0.06

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Was the WSDP adopted by Council as at 30 June 2011	Yes	-
Percent of population with at least basic access to water	0.9%	35.9%
Percent of population with at least basic access to sanitation	2.1%	26.8%
Percent of population provided with water connection for first time in 2010/2011	0.0%	0.4%
Percent of population provided with sanitation connection for first time in 2010/2011	0.0%	0.6%
Non-revenue water	48.9%	-194.8%
Real losses	11.8%	23.6%
Blue Drop Score	30.8%	65.1%
Green Drop Score	32.0%	53.7%

Section 7: Electricity and Gas Reticulation

Municipality performs this function:

Electricity	Yes
Street lighting	Yes

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	3.7805	1.7774
Operating Expenditure per 10,000 population	No data	R 4 541 925

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	7.3%	4.4%
Percent of posts vacant	45.1%	29.4%
Number of Registered Professional Engineers	0	0
Number of Technologists	0	0
Number of Technicians	1	3
Number of Registered Professional Engineers per 10,000 population	0.00	0.02
Number of Technologists per 10,000 population	0.00	0.02
Number of Technicians per 10,000 population	0.09	0.17

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Percent of population that has access to electricity	2.3%	16.9%
Total number of new electricity connection points delivered in 2010/2011	33	305
Metering efficiency for electricity	98.9%	79.9%

Section 9: Waste Management

Municipality performs this function:

Refuse removal	Yes
Refuse dumps/solid waste disposal	Yes
Cleansing	Yes

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.0922	4.8289
Operating Expenditure per 10,000 population	No data	R 869 245
By-laws in place	Yes	-
By-laws enforced – urban (yes/no)	Yes	-
By-laws enforced – rural (yes/no)	Yes	-
Self-assessment of how well by-laws are being enforced	Good	-

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	1.0%
Percent of posts vacant	100.0%	25.8%
Number of Registered Professional Engineers	0	4
Number of Technologists	0	0
Number of Technicians	0	0
Number of Registered Professional Engineers per 10,000 population	0.00	0.24
Number of Technologists per 10,000 population	0.00	0.01
Number of Technicians per 10,000 population	0.00	0.01

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Does the municipality have an approved Integrated Waste Management Plan (IWMP)	No	-
Percent of of population eligible for weekly kerbside collection that receive this level of service	100.0%	78.8%
Percent of municipal-owned landfill sites that are registered according to ECA and Waste Act	50.0%	58.9%
Percent of waste recycled	10.0%	14.6%

Section 10: Roads and Stormwater Systems

Municipality performs this function:

Municipal roads	Yes
Stormwater systems in built-up areas	Yes
Performs the 'District' roads function	No

Resources

	Dhlabeng	Average for Category B2
Staff per 10,000 population	0.0000	2.4462
Operating Expenditure per 10,000 population	No data	R 1 134 606

Staffing Skills Profile

	Dhlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	Error	2.6%
Percent of posts vacant	75.0%	27.5%
Number of Registered Professional Engineers	0	0
Number of Technologists	0	1
Number of Technicians	0	1
Number of Registered Planners	0	0
Number of Registered Professional Engineers per 10,000 population	0.00	0.01
Number of Technologists per 10,000 population	0.00	0.03
Number of Technicians per 10,000 population	0.00	0.07
Number of Registered Planners per 10,000 population	0.00	0.00

Service Delivery Indicators

	Dhlabeng	Average for Category B2
Roads conditions for paved roads monitored	Yes	-
Percent of paved roads that are very good or good	10.0%	22.6%

Section 11: Community and Social Services

Municipality performs this function:	Regulation & facilitation	Service provision
Beaches and amusement facilities	No	No
Local amenities	No	Yes
Local sports facilities	No	Yes
Municipal parks and recreation	No	Yes
Public places	No	Yes
Child care facilities	No	No
Cemeteries, funeral parlours and crematoria	No	Yes
Libraries	Yes	Yes
Museums	No	No

Resources

	Dhlabeng	Average for Category B2
Staff per 10,000 population	0.0000	3.1379
Operating Expenditure per 10,000 population	No data	R 846 153

Staffing Skills Profile

	Dhlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	Error	5.3%
Percent of posts vacant	100.0%	33.1%

Service Delivery Indicators

	Dhlabeng	Average for Category B2
Number of sports facilities per 10,000 population	0.65	1.15
Total area of all public space	250 km ²	144 km ²

Section 12: Planning and Development

Municipality performs this function:

Municipal planning	Yes
Building regulations	Yes
Land-use management	Yes
Property development (non-municipal property)	Yes

Resources

	Dhlabeng	Average for Category B2
Staff per 10,000 population	0.5532	1.3197
Operating Expenditure per 10,000 population	No data	R 108 251

Staffing Skills Profile

	Dhlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	16.7%	16.2%
Percent of posts vacant	200.0%	24.5%
Number of Registered Planners	0	1
Number of Building Inspectors	3	3
Number of Registered Planners per 10,000 population	0.00	0.07
Number of Building Inspectors per 10,000 population	0.28	0.19

Service Delivery Indicators

	Dhlabeng	Average for Category B2
Percent of building plans submitted that were approved in FY	100.0%	84.5%
Average time taken to approve building plans (days)	35	30
Approved IDP in place	Yes	-
Approved SDF in place	Yes	-

Section 13: Emergency Services

Municipality performs this function:

Fire fighting	Yes
Rescue services	Yes
Disaster management	Yes
Ambulance services	No

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	1.5675	1.3375
Operating Expenditure per 10,000 population	No data	R 235 147

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	5.7%
Percent of posts vacant	223.5%	48.3%
Number of firefighters	11	21
Number of fire trucks and specialised emergency vehicles	1	9
Number of fire stations	1	1
Number of ambulances	Not applicable	
Number of firefighters per 10,000 population	1.01	1.05
Number of fire trucks and specialised emergency vehicles per 10,000 population	0.09	0.43
Number of fire stations per 10,000 population	0.09	0.07
Number of ambulances per 10,000 population	Not applicable	

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Percent of fire service calls responded to within 7 minutes	30.0%	61.3%
Approved Disaster Management Plan	No	-

Section 14: Municipal Health

Municipality performs this function:	Regulation & facilitation	Service provision
Municipal health	No	No
Licensing and control of undertakings that sell food to the public	No	No
Noise pollution	No	No
Pounds	Yes	Yes
Accommodation, care and burial of animals	No	No
Licensing of dogs	No	No

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.1844	0.1373
Operating Expenditure per 10,000 population	No data	R 37 893

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of posts vacant	100.0%	19.7%

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Percent of licensed food handling facilities that were inspected during the FY	Not applicable	315.2%

Section 16: Environmental Management

Municipality performs this function:

Environmental planning	Yes
Bio-diversity management	No
Climate change interventions	No
Alternative energy planning	No
Air pollution	No

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.0922	0.1119
Operating Expenditure per 10,000 population	No data	R 25 594

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	37.5%
Percent of posts vacant	Error	37.8%

Service Delivery Indicators

	Dihlabeng	Average for Category B2
By-laws in place	Yes	-
Self-assessment of enforcement of by-laws	Good	-
Approved Environmental Management Plan	Yes	-
Number of air quality monitoring stations	Not applicable	1

Section 17: Economic Development

Municipality performs this function:	Regulation & facilitation	Service provision
Local tourism	Yes	Yes
Markets	No	No
Abattoirs	No	No
Trading regulations	Yes	Yes
Street trading	Yes	Yes
Billboards and the display of advertisements in public places	No	Yes
Fences and fences	No	No
Control of undertakings that sell liquor to the public	No	No
Local economic development	Yes	Yes

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.5532	0.3713
Operating Expenditure per 10,000 population	No data	R 390 344

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	83.3%	25.3%
Percent of posts vacant	100.0%	48.6%

Service Delivery Indicators

	Dihlabeng	Average for Category B2
By-laws in place	Yes	-
Self-assessment of enforcement of by-laws	Good	-

Section 18: Housing

Municipality performs this function:

Housing facilitation (managing developers, housing lists etc)	Yes
Acting as developer of housing projects	Yes
Landlord (owning and managing housing stock)	Yes

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.1844	0.3509
Operating Expenditure per 10,000 population	No data	R 402 682

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	50.0%	8.7%
Percent of posts vacant	0.0%	33.1%

Service Delivery Indicators

	Dihlabeng	Average for Category B2
Approved housing plan in place	Yes	-
Estimated servicing backlog (percent of people who do not have access to a formal serviced site)	57.0%	31.3%
Estimated housing top-structure backlog (percent of people who do not have access to a formal top structure)	60.0%	34.1%
Number of serviced sites handed over to low income beneficiaries in FY	40	1 174
Number of top structure handed over to low income beneficiaries in FY	35	506

Section 19: Traffic and Policing

Municipality performs this function:

Traffic and municipal police	Yes
Community safety	Yes
Control of public nuisances	Yes
Driver licensing	No
Motor vehicle licensing	No

Resources

	Dihlabeng	Average for Category B2
Staff per 10,000 population	0.0922	2.1665
Operating Expenditure per 10,000 population	No data	R 657 602

Staffing Skills Profile

	Dihlabeng	Average for Category B2
Percent of staff that are professional (i.e. have at least an undergraduate degree)	0.0%	11.0%
Percent of posts vacant	34.6%	31.4%

Service Delivery Indicators

	Dihlabeng	Average for Category B2
By-laws in place	Yes	-
Self-assessment of enforcement of by-laws	Yes	-
Total number of road traffic accidents in FY	300	618
Total number of road traffic fatalities in FY	75	23